



National Housing Conference  
Perth 2005

# NATIONAL HOUSING CONFERENCE 2005

27<sup>th</sup> & 28<sup>th</sup> October 2005

## Evaluation Report (based on 147 returns)

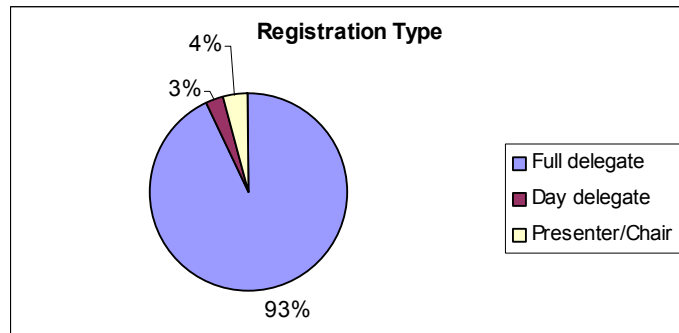
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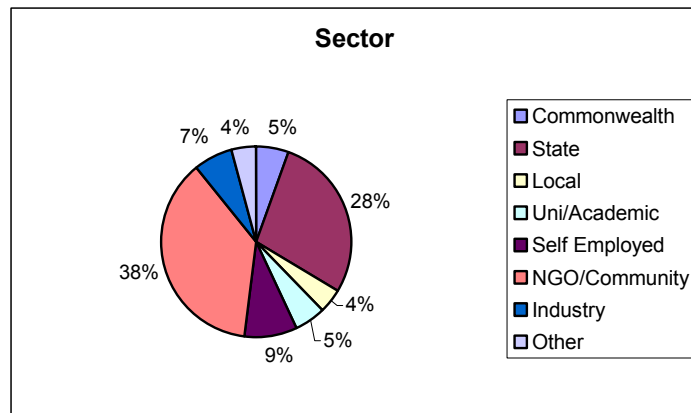
## Respondents Registration Types

Full delegate	132
Day delegate	4
Presenter/Chair	6



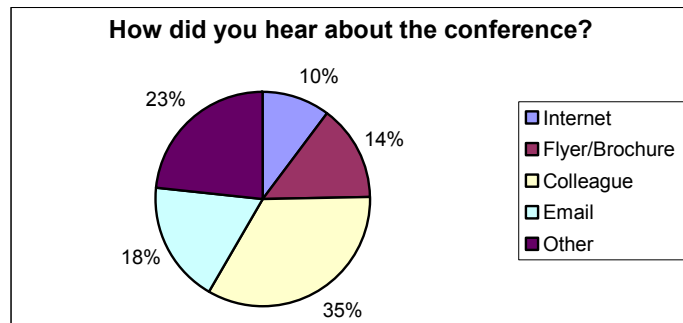
## Sector

Commonwealth	8
State	41
Local	6
Uni/Academic	8
Self Employed	13
NGO/Community	54
Industry	10
Other	6



## How did you hear about the conference?

Internet	16
Flyer/Brochure	22
Colleague	52
Email	28
Other	36



### Comments:

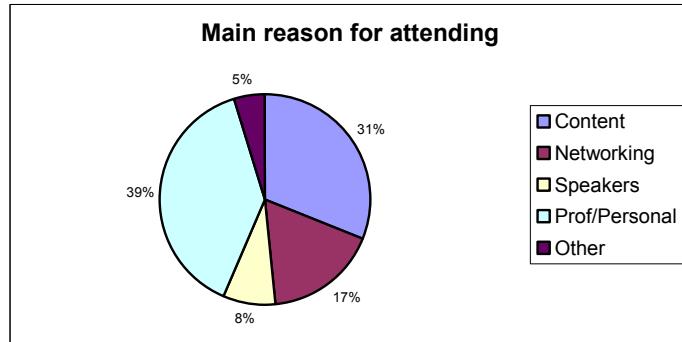
- Through AHURI
- Through work
- Received in mail
- Know it is held every 2 years
- NSW FHA newsletter
- Have known since last conference
- DHW linked website
- In-house information
- Advertising in the NTCOSS newsletter
- Shelter WA newsletter
- Our agency attends all conferences
- Well advertised
- NSW Department of Housing
- Phone call from Stewart Darby
- Have been involved in previous conferences
- Employer (Aboriginal Housing)
- I went to the last one
- On working party committee
- AHURI were co-hosts of the NHC 2005
- Board meeting - Homelessness SA Board
- Nominated through employer
- From another Government department
- Various meetings
- SACHA were given 5 co-op/association free trips
- Interested party in housing
- AHURI
- Keystart was sponsor
- With DHW
- General knowledge
- NT Shelter
- Work in Aboriginal Housing
- Agency on organising committee
- I had to actively research & find out about it. Not well advertised to private housing sector. I'd been to Adelaide 2003 - had to do web search to find this one - might have missed it!
- Attended 2003
- Through SA Housing Trust
- NT Shelter

**Comments cont...**

- VPTA
- Through state networks
- DHS Victoria
- Rang Housing Resource worker to ask about National Conference this year. August - we had heard nothing about it, nor had the resource worker

**Main reason for attending**

Content	54
Networking	30
Speakers	14
Prof/Personal	68
Other	8

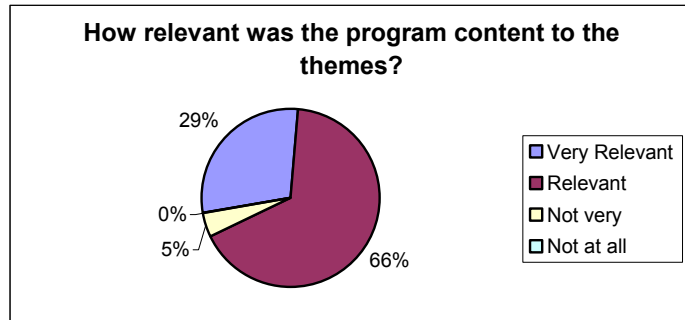


**Comments:**

- Requirement of my role
- I wanted to evaluate the most recent research into social housing
- Good way to get an overview of my area of interest - homelessness
- Presenting paper
- Speaking at conference
- To speak about habitat for humanity
- Broaden knowledge of Community Housing
- A chance to visit Perth for the first time
- Working/promotional-pr-marketing & media
- Good opportunity to network
- AHURI were co-hosts of the NHC 2005
- New to sector so wanted as much info on social housing as possible
- Networking was also very relevant
- Common theme of conference was need for private sector investment. Not many private sector people here though (speaking or delegates)
- Presented a paper
- As President of VPTA need to expand my knowledge
- Would have like workshop info prior to conference
- New ideas - very little - fancy new concepts - but OK
- To learn/be challenged
- Customer participation SA Housing Trust
- Found the conference to be educational
- Good to hear other's perspectives
- Essential academic & research activity

## Relevance of the program content to the themes

Very Relevant	45
Relevant	103
Not very	7
Not at all	0

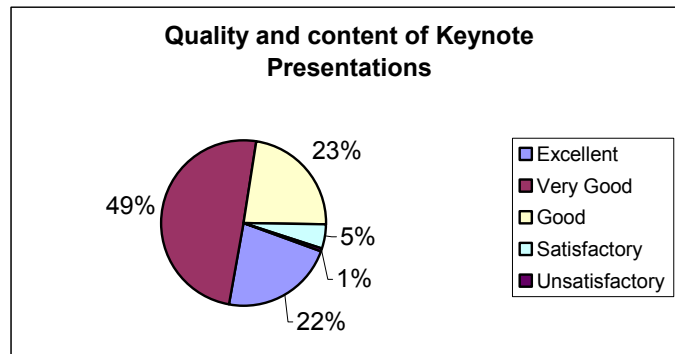


### Comments:

- The themes were good, but some were very weak in their content
- Not enough practical issues discussed
- It was relevant, however was not specific and more broader strategies were discussed
- Not always relevant in concurrent sessions
- A fully managed program would have held the themes together more strongly. The open call for papers is not selective enough
- Local government section gave case studies that were not realistic (eg Business Housing Co & my council - city of Port Phillip) rather than outlining realistic
- Roles local government will take up
- Our focus was meeting the needs of Indigenous Australians
- Excellent content
- Themes were good
- More tenant and client voices needed

## Quality and content of Keynote Presentations

Excellent	33
Very Good	74
Good	34
Satisfactory	7
Unsatisfactory	1

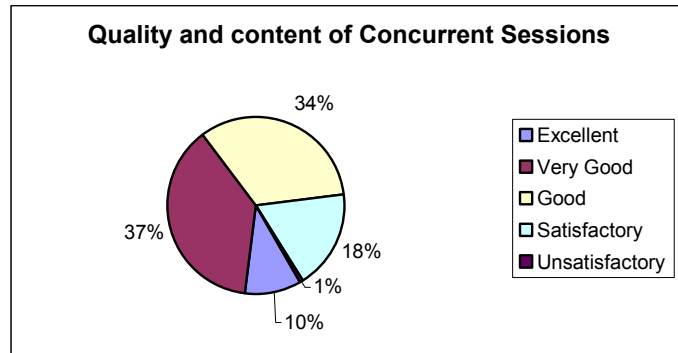


### Comments:

- Mr Adam Spencer (Shelter UK) was outstanding. Should be invited again
- Very boring, speakers spoke too long
- Terry Burke was excellent
- I would like to see more passion in the keynote presenters
- Varied from excellent to satisfactory
- Indigenous theme not developed enough
- Two were very good
- Learned a great deal about a lot of things that can improve our services
- 1st & 3rd presentations - excellent
- Terry Burke stood out over the others
- The thematic keynote presentations were excellent and provided an interactive means of handling the diverse themes. Political speeches disappointing
- Very irritating when all were running late and no boundaries with time management
- One or two were very poor
- Some presentations just satisfactory
- Politicians spoke too long
- No time for questions
- Peter Yu's film was excellent
- Would have liked more discussion
- Mixed. Really liked Peter Yu's film & Judith Yates presentation
- Too long winded and very repetitious
- Not enough from NT. Some were just stats I could look up on the web

## Quality and content of Concurrent Sessions

Excellent	15
Very Good	55
Good	49
Satisfactory	26
Unsatisfactory	1



### Comments:

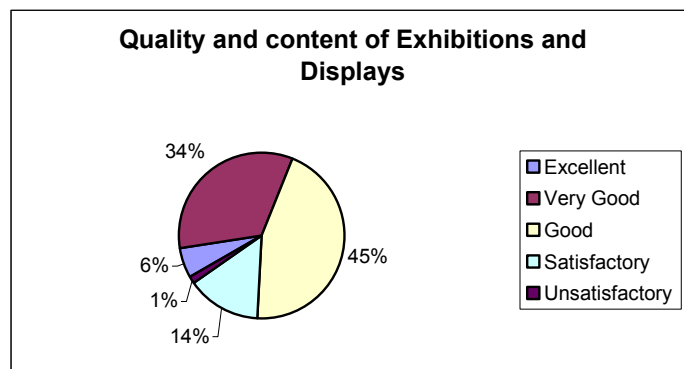
- Some were not so good
- With the exception of the politically orchestrated government sessions
- Some were good, some were satisfactory
- More time for audience questions/interaction would have been good
- Jim Sykes & Simon Perkins excellent
- Perhaps too many choices
- Varied from very good to fairly ordinary
- Difficulty of times and choosing between sessions
- There was not enough time for questions or debate
- Some on first day - a bit dry. Very good on Day 2
- Informative
- Difficulty in moving from session to session - since all started at different times
- Most were very informative
- I found that the content actually lacked content and learnt little about what worked and what didn't in other states
- Most were very good. Changes in advertised topics made it a bit difficult when deciding what session to attend
- There were too many to choose from
- The sessions assigned to me were very basic and things I already knew
- Some heading didn't always match content
- Concurrent sessions were too short and too difficult to move between
- Good to very good
- Some stood out, many quite ordinary
- Not all were relevant to my business
- Scheduling of the program was too tight. Perhaps have a commentator to help facilitate the sessions, and or limit the presentations to two papers in an hour and a half. Session chairs were not fully briefed of their responsibilities
- Too many, some poor quality
- Thursday sessions too rushed
- Too much crammed into each session. Many speakers shared their segment and talked for 10mins each
- Several were too academically focused. Hearing presentations about 'limitations of data sets' does not move us forward
- Attended indigenous streams only
- Some not interesting - speakers not good at presenting
- Far too many by bureaucrats & academics
- Too many - too much choice

**Comments cont...**

- Too many sessions pitched too low for me
- Variation as to be expected in a conference of this size. Often not sufficient time given to speakers to present their arguments or for questions or debate
- Mixed - some good, some not so. Sometimes too much details on research projects - rather major outcomes than discussions on what that means, what strategies can be developed etc. Others more in that direction
- Found it distracting with people coming in late for sessions
- Some very good. Some speakers almost sent you to sleep
- Sessions didn't finish at same time. Missed out on a lot.
- Needs to be less speakers & more time for other speakers
- Too many research presentations on the first day - too many stats
- Sessions too short for discussion
- A lot to choose from!
- Varied a lot
- Many choices!
- Actual content was very good. Often rushed - no chance for discussion

**Quality and content of Exhibitions and Displays**

Excellent	8
Very Good	47
Good	62
Satisfactory	20
Unsatisfactory	2

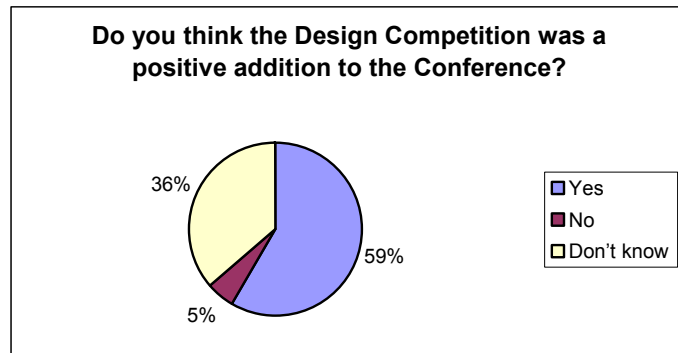


**Comments:**

- Questioned relevance of some eg. Carpets
- Did not take much notice of these
- Would like to see more displays
- Did not look at them
- Needed more
- Conference too intense to absorb all displays
- Did not take notice
- The location of the exhibition space was very far from where the sessions were taking place, reducing the opportunity for ad frequency of delegates visiting the exhibitions.
- Irrelevant
- Don't really see the point of these
- Would like to see more from all states
- Didn't notice!
- More exhibitors should be at conference such as Hammond Insurance Brokers, Dept Housing from other states etc.

## Was the Design Competition a positive addition to the Conference?

Yes	85
No	8
Don't know	53

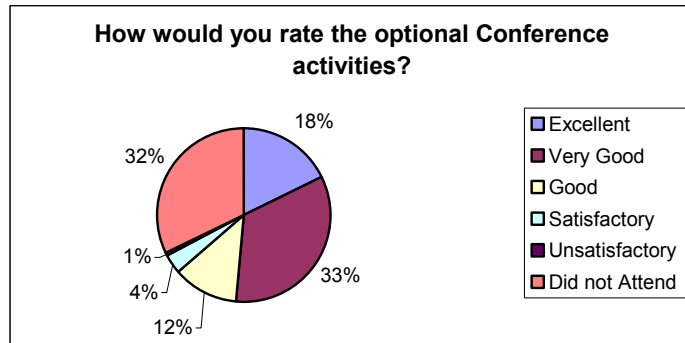


### Comments:

- Good opportunity for those interested
- Enjoyed looking at ideas presented
- Important (design) part of social housing
- Didn't know much about it but think it's a good idea
- Did not have a chance to review it
- Design competition??
- It will encourage minds to create better living spaces
- What fantastic designs! How do we get them built?
- The design competition integrated with the conference program. However, this is something to strive for and to expand and link all housing sectors
- Opened up new areas of thinking & planning for housing
- Absolutely. Because it's practical and about implementation, not just talking. However, not enough detail provided on the brief - how many units were they told to design? Other requirements? Great addition though
- No time to look properly & all so ugly!
- Didn't interest me, might've interested others
- The awards ceremony took far too long
- Entries highlighted the value of creative thinking and planning
- It was great but no-one from the East knew much about it

## Optional Conference Activities

Excellent	25
Very Good	47
Good	17
Satisfactory	5
Unsatisfactory	1
Did not attend	45

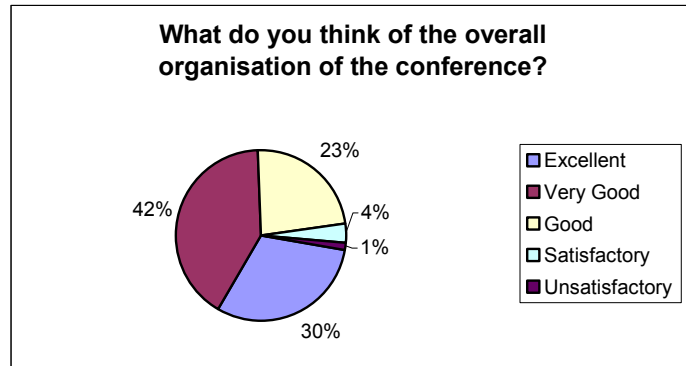


### Comments:

- Dinner was a little expensive
- Couldn't get onto the tour I wanted although I booked early. Too many awards at dinner
- Site tours were fantastic (community one). Dinner & Breakfast both worth attending
- Conference Dinner ran too late with early start next day
- Dinner only just satisfactory. Band poor
- Site tours and Welcome Reception were very good
- Conference Dinner great as we were one of the winners
- Site tour was very good. Would have liked to be able to take part in more tours. Dinner too expensive - more food, less alcohol. Music very good.
- The prison was a weird venue for the Welcome Reception
- Only able to attend the Dinner but it could be useful t have dance/Dj/Band for after awards
- Conference dinner - good
- I only attended the dinner. I was pleasantly surprised by the presenter and the entertainment
- Went to Conference Dinner - great
- Bernard Salt was exceptional
- Sponsors were neglected during dinner presentations. The awards ceremony was way too long - too much talking 'at' delegates. Perhaps lighten up the dinner with bringing the entertainment on earlier in the night. The band was good, and was the MC. The welcome reception was terrific. Many people reported that the breakfast was very good
- Due to travel times from VIC, did not arrive early enough to attend tours
- Did attend dinner.
- Did not attend but good to have the options!
- Only attended the dinner and the food was nice
- Great opportunities for networking
- Site tour #3 Living communities 'fantastic'. Dinner overrated for \$90
- Content good but very hard going on buses with first stops not for 3 hours
- Dinner very long and drawn out
- Conference dinner needed 2 choices of food @ least to avoid people not eating their meals due to no choice
- Enjoyed site tours - Good to see first hand what other states are doing
- Site tour was excellent
- Enjoyed the full day technical tour

## Organisation of the Conference

Excellent	42
Very Good	57
Good	32
Satisfactory	5
Unsatisfactory	2

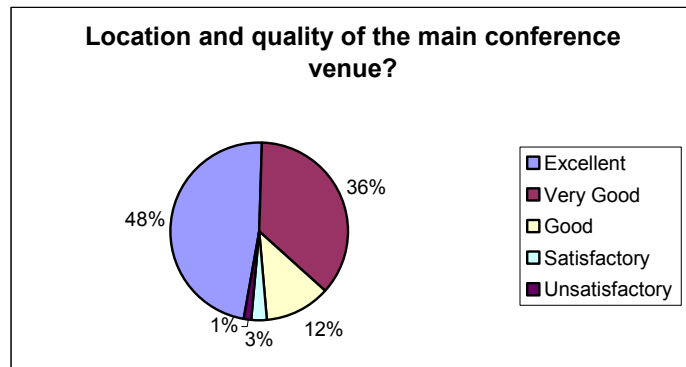


### Comments:

- Agenda beforehand would have helped
- We experienced lost papers and confusion in who would speak when.
- Registration was well organised.
- Needed to let people know that help was available to fix up presentations at last moment
- Needed to contact people who had not given PowerPoint file to organisers
- Day 1 timing for concurrent sessions problematic
- Would have like the program to have been available earlier. Registration was very quick
- Only one point that a few people brought up was there wasn't enough time between sessions for a toilet break
- Except for the website which was poor
- Think Dinner/breakfast should have been part of overall package instead of 'extras'
- Very smooth and efficient
- Very smooth
- Communication prior to the conference was poor. Speakers and chairs were not fully briefed on their responsibilities. Communication should have been more frequent leading up to the event to build excitement and ensure that everyone understood the proceedings of the event
- Well organised and efficient
- Well done!
- Bit rushed (workshops)
- The first day seemed a bit rushed
- Not enough time to register so many people on the first day - started late & never caught up. Caused confusion re time of sessions
- Management at the venue was particularly good
- Lots of changes
- Poor communication on the website (difficult to navigate) otherwise all other communications OK
- Would have been useful to have final program of abstracts earlier to aid decisions.
- Would like to comment on the bag. What about a simple bag you can use for shopping later - don't need any more of those conference bags! Also, lose the Velcro! Noisy. I'm glad there are sponsors, but way too much junk in the bags
- Just like most other conferences. You needed to be early!
- Registration great. Communication OK.
- Concurrent sessions could have been better
- Confirmation material received
- Strict cut-off times were inflexible - excluded people unnecessarily from the Welcome Reception, for example

## Location and quality of the main conference venue

Excellent	68
Very Good	51
Good	17
Satisfactory	4
Unsatisfactory	2

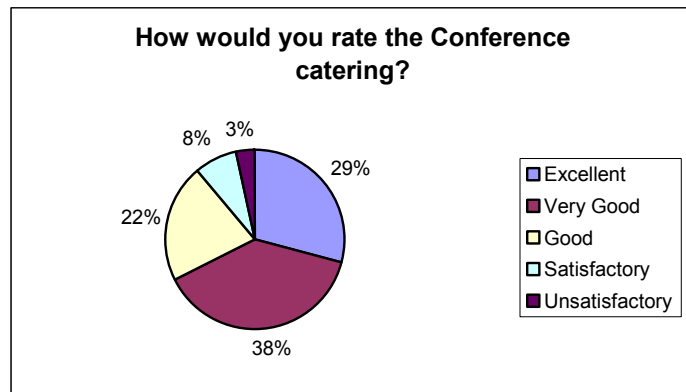


### Comments:

- Lighting in Auditorium and meeting rooms is poor - causes disorientation and lack of concentration
- Accommodation was convenient
- Would have liked the displays and food closer to the Conference activities
- Easy to get to
- Need a sit down lunch
- Comfortable & spacious, clean
- A wonderful change from sandwiches!
- Outstanding venue
- Location-outstanding. Quality of food-Very good. System for food/beverage self serve-poor.
- World-class venue although media room (I believe) is located incorrectly at the PCEC (too far away)
- The distance between individual session rooms and the exhibition space contributed to the already tightly schedule of the program to run over time. The lack of setting was appalling, especially seeing the delegates sitting on the floor to eat their lunch.
- Technical difficulties and disturbance was experienced in a number of sessions - be it the lighting, microphones, or moving wall dividers to set up another session room during a presentation!
- Hard to find with all the street level under building carparks & bus depot under main entrance to Convention centre
- Central
- Areas to eat not good
- Frustrating as no seating for lunch
- Very unhappy that seating at rear of auditorium was closed off. I sat on steps for some sessions as could not push through to vacant seats. Convention centre staff were very unsympathetic
- Auditorium and smaller rooms were good but having to move so far to eat and drink took too long.
- Too big with differences to walk to. Not enough seating during breaks
- Like an airport - bleak, bland, placeless
- Location was fine but the failure to provide an adequate hearing loop made it unsatisfactory
- Mostly good but too much walking between events, or rather breaks and conference - what about tea in the lobby? Hated standing to eat lunch.
- Very unsatisfactory - reduced options for networking, very uncomfortable
- Excellent bus service,
- Location accessible. Food great. Distance to get to one place to another far too long

## Conference Catering

Excellent	42
Very Good	55
Good	31
Satisfactory	11
Unsatisfactory	5

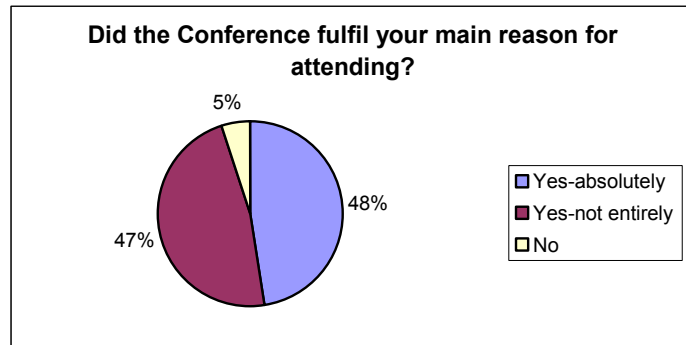


### Comments:

- With the exception that water should have been freely available, including at morning and afternoon teas
- No chairs!
- Good nutritional food, plentiful
- Would have liked some hot food and tables & chairs to sit on when eating
- Very clean and presentable
- Need more tables and chairs
- I ate too much as usual
- Superb lunches
- Catering was good,
- No seating available to eat means at, most participants had to stand & go outside & find somewhere to eat
- Very good but lacked variety
- Food not good - didn't bother with lunch on 2nd day
- Outstanding
- Delicious food
- Food was good
- Compliments to the chef/s!
- Long way to go - too far from sessions
- Excellent quality
- Savoury options and fruit for morning tea
- Excellent food. Eating standing up is not appropriate!
- Would have been good to have juice available at morning & afternoon tea as well as lunch, but food was very nice
- Too much rabbit food

## Did the Conference fulfil your main reason for attending?

Yes - absolutely	66
Yes - not entirely	66
No	7



### Comments:

- The content was a mix of academic, high level policy (useful) and various programs. Needs more interaction, debate, development
- Some of the major funding challenges facing social housing were not addresses. There was not enough critique of home ownership
- Not enough audience participation time in concurrent sessions
- Far too many delegates. Need to split or divide. Some extremely large organisations don't want to sit next to smaller ones, learning nothing
- Concurrent sessions - meeting the needs o Indigenous Australians
- Some of the workshops I wanted to attend were cancelled
- Felt the speakers were repetitious. Did not learn anything new. The tour was very beneficial
- Too many sessions - long days. Quality is better than quantity!
- Indigenous area needs more work; mostly ignored by keynote speakers too
- My reason to attend was to learn from initiatives undertaken in other states. What I gleaned from sessions I already knew from internet searches
- Too many concurrent sessions of interest, therefore unable to attend all areas of interest
- Some sessions were not relevant to me (mainly on the first day)
- Was working
- Covered similar matters as previous NHC (Adelaide, Sydney) so issues often being reiterated over the years. This is part due to Government policy on obstacles so not necessarily a conference shortcoming
- First conference ever. Now know was to expect. Thank you, the conference was easily understood
- Too many concurrent streams
- Relevance to WA servicing
- Hoping for stronger academic papers
- Not much on home ownership
- Some presentations not as good as expected
- Some sessions were very informative & interesting; others were disappointing (eg. Where speaker changed topic from program)
- I wanted to participate in lively discussions & that didn't happen
- Location unsuitable - no seats, no space for friendly get together, too big
- I was hoping for greater analysis and debate around housing solutions
- More active debate would be good
- Not enough time at sessions to discuss. Sessions too short & too many to be satisfying, no time to network - lots of walking for tea breaks & was not comfy to talk through things

**Comments cont...**

- Gained some useful information and contacts for our future plans in working with disadvantaged - single males, new arrivals, older people
- I thought we would look at the issues each area was experiencing & get ideas to handle them or where to go to do this
- Sessions were not clearly described

**Most beneficial aspect(s) of the conference**

- The opportunity to hear from areas that I don't normally come across, eg Planning & Marcus Spiller
- Networking across states
- Up-to-date information
- Networking after presentations with speakers
- Speakers & their presentations
- Keynote papers/networking
- Content validation of issues, interesting comparison of Aus/UK housing issues
- Informed and updated housing information
- Meet the real people involved in running and living in social housing
- Finding out what the issues and what research is being done to support policy (and vice versa)
- Networking, optional activities and the way conference themes were explored
- Talking with other people about their situations in housing
- Industry Breakfast
- Variety of presentations
- Confirmation my organisation is going the right way
- Chance to meet & exchange ideas with other people
- Indigenous presentation
- Networking, inspirational speakers eg. Shelter UK
- Networking - presentations
- Giving paper and networking
- Networking and seeing what WA is doing on the housing scene
- Good content, networking
- Networking opportunities, learning about interstate/international experiences
- Information provided in workshop/seminars
- Keynote speakers - opportunity to present and network
- Meeting people/conference speakers
- Content and networking
- Quality and research
- Proactive solutions to problems in community housing
- See what other states are doing
- Bernard Salt's breakfast presentation; Noongar dancers
- Quality of speakers & their topics
- New ideas for funding etc.
- Professor Terry Burke's keynote address and identifying software packages that support housing provisions
- Realising that everyone in Housing has the same problems
- Presenting the Habitat model as an alternative for affordable housing
- Quality of some of the speakers/presenters
- Keynote - Senator Kay Patterson
- Gaining an insight to problems and solutions to Community Housing in Australasia
- Identified 4 themes - well structured

**Most beneficial aspect(s) of the conference (cont...)**

- 4 themes; concurrent sessions; venue
- Challenges raised by Keynote speakers and DG's
- The keynote presentations
- Opening speeches were excellent - very informative
- The very high standard of researchers and architects
- Terry Burke's paper
- Concurrent sessions
- Exposure to wide range of housing issues across sectors
- Planning & design sessions
- The industry breakfast
- International speakers
- Networking and being able to choose sessions
- The conference provided for opportunities to network but was not flexible enough
- Keeping up with what's happening re policy, projects, programs etc.
- Being able to be a part of the conference and experiencing the wide range of ideas and views of Housing with its workers & thinkers.
- Homelessness #2 Community Housing Panel
- Concurrent sessions & networking
- Research results; information on affordable housing
- Social/community housing streams
- Speakers & dinner
- Keynotes
- Gaining better understanding of what's occurring in other states. Knowing action is being taken about big problems
- Informed and updated housing information in Australia
- Info from other states - a different viewpoint
- All beneficial
- Innovative solutions to providing housing choices
- Keynotes
- Content
- Created fantastic sense of new sharing of ideas and policy direction
- New ideas
- Variation, quality of presentations, mix of social and industry
- Range of potential topics covered
- Keynote addresses, networks
- Speakers - Yates, Burke etc
- All events
- Meeting delegates involved with other issues of housing but with varied approaches
- I really enjoyed Shelter UK's presentation. Information, humour & a great presentation
- International speakers
- Information
- To hear direct feedback from users of the infrastructure and to be able to compare notes with interstate delegates
- Indigenous housing issues coverage & sustainability issues
- The range of presenters in concurrent sessions (and ability to move between)
- Concurrent sessions
- Other people's problems carry over Nation
- Homelessness and Universal housing
- Exposure to other State's programs
- The opportunity to understand the diversity of issues and approaches as well as diversity of programs

**Most beneficial aspect(s) of the conference (cont...)**

- Access to information about research being conducted
- Indigenous welcome was great. Some of the sessions were good! Networking at the dinner was good
- Broad diversity & relevance
- Public sector urban renewal. Dr Harald Klein - Empower people, renewing places
- New ideas
- More operational policy discussions than previous conferences
- Keynote speakers and themes prior to lunch
- The overall content
- Speakers & topic diversity
- Meeting of other delegates & exchanging ideas
- Information & ideas
- Gaining the broad perspective
- Keynote speakers, networking
- Gaining ideas that can be used to ensure growth & viability
- Concurrent sessions, technical tour
- Choice
- 900 delegates - networking & information
- Learning how Australia is dealing with situation similar to New Zealand
- To identify future policy trends
- Diversity of speakers

## Least beneficial aspect(s) of the conference

- Innovative ideas - very weak - disappointing, could have been much stronger
- The venue
- One or two boring presentations
- Community Housing stream - which I really wanted
- Political manipulation of the bureaucrat, presentations by the bureaucrats themselves
- Air con and lighting made it very hard to concentrate and stay awake
- Not sure there was one! I enjoyed it all - even going all the way to Perth
- High emphasis on overseas - not enough on Aus issues
- The opening address, and the boring keynote speakers - the first four
- The workshops - too many, too superficial, too short
- Parking. Timekeeping of presentations on first day
- Opening was too drawn out and too political. 4 keynote speakers. 2 were good, 2 not so good
- Rushed nature at times. Lack of industry participation in presenting papers
- Large number of concurrent sessions. I missed a few that I would have liked to see. Spreading out over an extra day would have been good
- Difficulty in moving from session to sessions
- Some speakers were very boring and not prepared
- I think the Federal Minister for Housing and all state Housing Ministers should attend the whole National Housing Conference
- Networking and content lacked
- Clash in some concurrent sessions
- Timing of concurrent sessions - there is a definite need to start and finish sessions on time
- Nothing comes to mind - it was all good !
- Sessions that were predominately rhetorical and offered no solutions, particularly the rhetoric has been quoted Australia-wide over many years
- Everything was useful for me
- Too many people and too crowded a programme of concurrent sessions
- Timeliness of some sessions
- Some of the sessions attended
- Too much Broad bureaucratic big picture - not enough "these are our problems - this is how we solved them"
- Contents/materials presented within the 4 themes did not provide sufficient details
- Concurrent sessions too short and difficult to change rooms
- No workshops/discussion groups
- Opening address form State and Federal Ministers - very poor
- Conference dinner. Quality of papers presented varied a lot.
- The absence of developers, builders and the scarcity of State Government housing representatives
- Speakers presented lots of data & issues. Didn't see many solutions. More commercial/private organisation representation needed
- WA Tourist video
- Policy issues
- Nothing
- Bernard Salt's presentation
- Listening to Hon. Senator Kay Patterson talk for too long and therefore all that days sessions were not able to be time managed

**Least beneficial aspect(s) of the conference (cont...)**

- The program scheduling was hectic and is basically the trigger of most negativity arising. Too tight turn around times between sessions, poor signage of session rooms, long distance between session rooms and exhibition space, catering blocking exhibition stands
- Not being there
- All beneficial to some level
- Cost of registration
- Some of the more 'political' speeches
- Scheduling
- Quality was replaced by quantity
- Too many things to choose from
- Too many competing sessions. Could be spread over 3 days to give more coverage
- Nothing
- Expense
- Federal minister's speech, State minister's speech
- Not enough discussion, papers were mainly on what we already know, would like more new ideas
- Venue - main auditorium
- The technical aspects of the conference were difficult for me to appreciate because of my background
- Too many concurrent sessions
- Presentations very rushed and did not allow for group participation
- Minister's address at opening
- Not very broad spectrum of attendees
- Politicians & tourism
- Info exchange & networking
- It was too big which meant that the time allocated to sessions was inadequate and cut down on questions/discussion
- Too fractured, too scattered, no focal point. No ability to mix, meet - too large
- Pitched too low, very few innovative ideas
- Overly long political addresses/speeches at the start of Day 1. Entirely self serving & simply political propaganda
- Too many sessions to choose from 8.30 - 5.30 too long a day to learn and retain
- No hearing loop, no debate.
- Timetable too frantic. Not enough action bases to the discussions. Could've used time with Ministers more effectively - to figure out some real changes or at least have opportunity to put recommendations from the conference
- Political posturing at opening
- You only get out of sessions what you want so I was happy with all the sessions that I went to
- Too many speakers to listen to all
- Political opening statements
- Having stats that are on the web
- Concurrent sessions
- Food
- Too many stats
- Some presentations repetitive
- Too many concurrent sessions, often with 3 to choose from
- Not any really, just more thought re food selection at the Conference Dinner
- Some very good guest speakers - time frames too short

**Least beneficial aspect(s) of the conference (cont...)**

- Too broad and unfocussed range of speakers - more time to engage/interact with issues
- Need more industry representation
- Limited access given multiple concurrent sessions
- Design contest
- Not enough time for discussion
- Short 30 min sessions - too short!
- Too many stats

**Would you recommend this Conference to others?**

Yes	114
No	1
Maybe	26

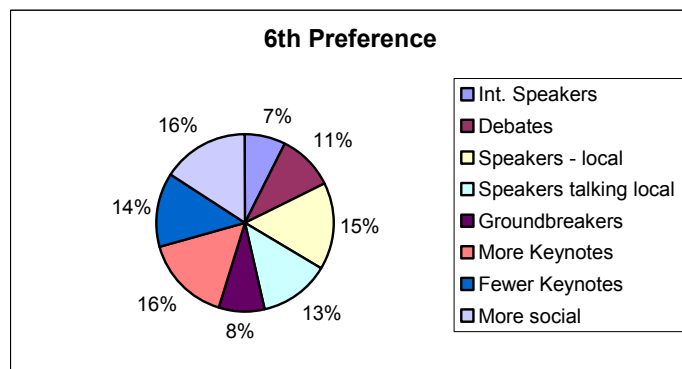
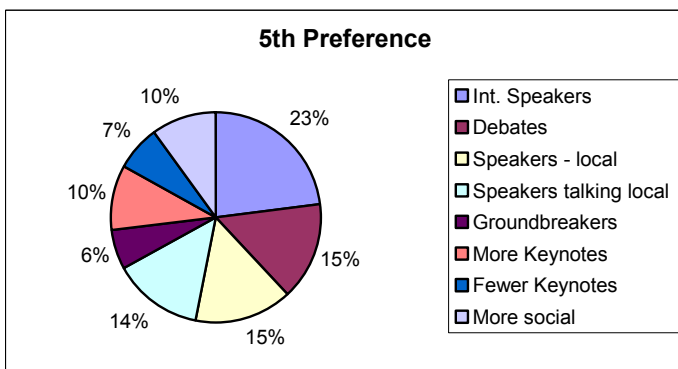
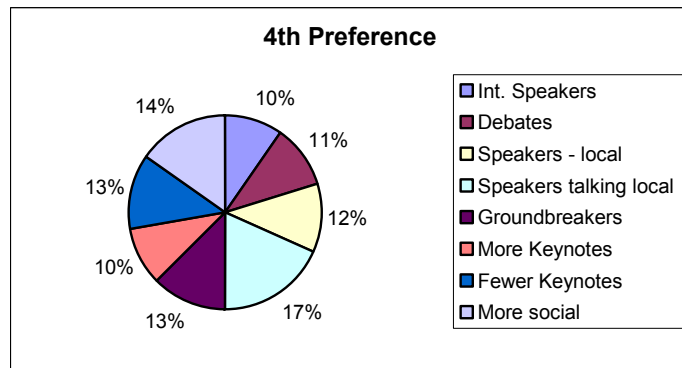
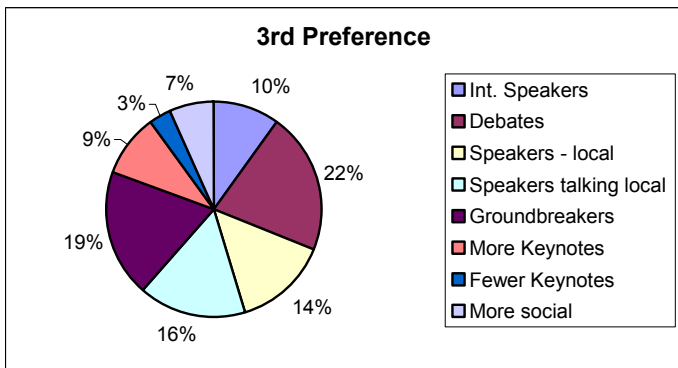
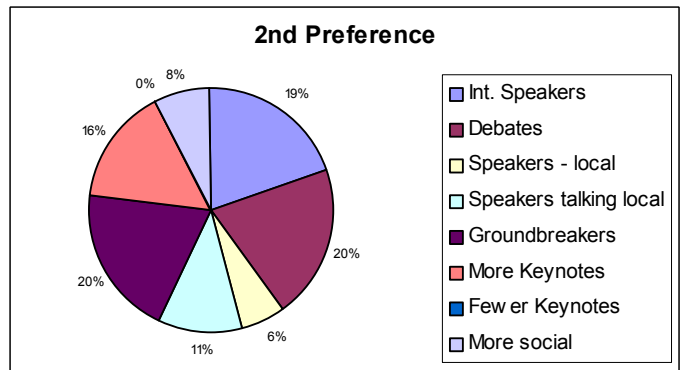
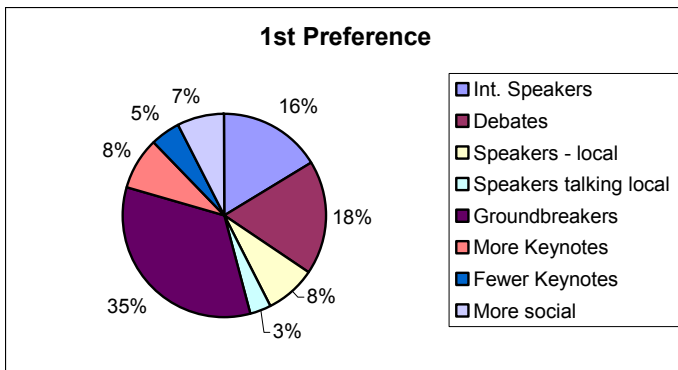


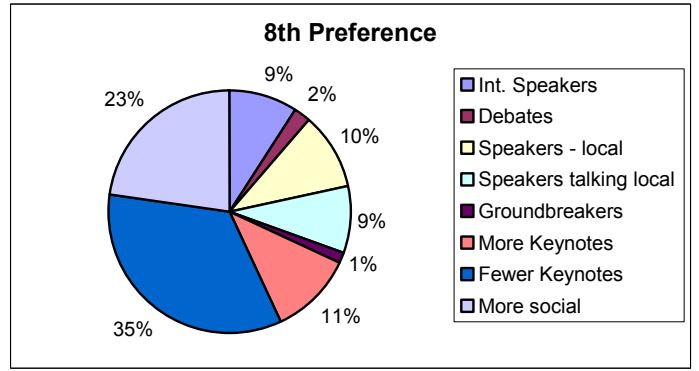
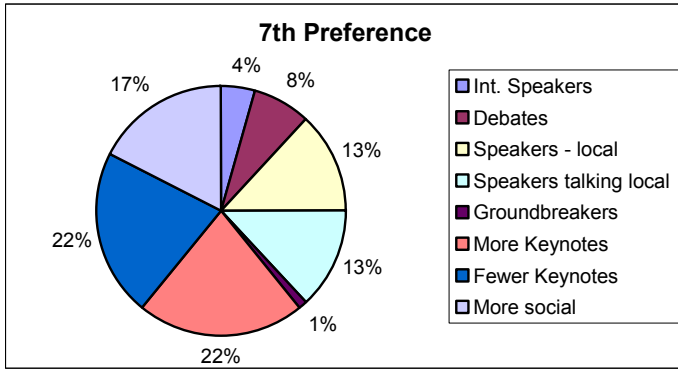
**Comments:**

- Not this specific one, but I will still keep a close eye on the next one
- Many of the people and organisations that attended the conference were able to because of grants. What would be their opportunity if not subsidised?
- Will definitely recommend to my Committee that someone should attend each year
- If you mean recommend a Housing Conference - Yes! Housing conferences should be continued
- It was excellent
- I would gladly recommend it if the presenters shared not only what they do, but how they do it and what learning there were
- For a not-for-profit the conference fee plus travel/hotel costs are probably not value for money
- Very important information to be shared
- Depends on conference
- I have been to all previous conferences
- Not for location/too big but well run mostly - nice staff.
- Have to weigh up the costs against the benefits - I'm not sure this conference was worth \$1000 to my organisation (flights, allowances, accommodation)

**Structure of Conference** (1 being most desirable, 8 being least desirable)

Preference	Intrn. Speakers	Debates	Local speakers	Speakers talking local	Groundbreakers	More Keynotes	Fewer Keynotes	More social
1	20	22	10	4	41	10	6	9
2	24	24	7	13	24	19	0	9
3	12	25	17	19	23	11	4	8
4	10	11	12	19	13	10	13	16
5	23	15	15	14	6	10	7	10
6	7	10	15	12	8	15	13	15
7	4	7	12	12	1	20	20	16
8	8	2	9	8	1	10	30	20





## General Comments

- Too many concurrent sessions - result that some presentations were not good enough
- Need to review balance between keynotes & opportunities for others to present
- Would have preferred more discussion about advantages of public housing and critique of home ownership.
- Theory is all very well - need strategies to act on theories presented
- Keynote speakers must be kept to a time.
- The industry breakfast was excellent. The two speakers were very interesting and should both be congratulated on presentations well done.
- More solutions
- Not enough discussions, forums and debate for delegates to be involved and put forward recommendations to Governments
- Generally happy with the structure of the conference
- The debate on "Does Size Matter" was informative and thoroughly entertaining
- Not enough on what WA is doing (i.e. DHW) - why weren't there speakers on WA public housing system (Homeswest)
- Generally good mix of keynote & presentations though often crammed in. Next time would like more international content
- I would liked to have seen more input from Tenant Groups in both social and private rentals
- An area where people can network easier eg. Message board, a place where you can register and others with the same interests can find you
- Not enough time between sessions
- Need 2 or 3 quality international keynotes and 2 or 3 locals
- Very good conference
- Needs more emphasis on housing industry, environmental issues and place in housing and public policy
- Very well organised
- Indigenous theme demands attention > our most disadvantaged Australians!
- Funding options and ideas (more of)
- Longer sessions - more question time
- Finding out what is happening and different in other Australian states (not so much overseas) I found the most interesting. Indigenous speakers I particularly liked hearing
- In light of the tight program scheduling, perhaps consider spreading the conference over 2.5days, limiting sessions to 2 speakers per 1.5hr session, introducing commentators and not staging the gala dinner and breakfast back-to-back
- Visionaries to have a clearer understanding of reality so they can have their visions stay closer to reality? More clearly to what reality is.
- Too many concurrent sessions and poor scheduling did not allow for changeover in between sessions. This meant that speakers were being continually disrupted by people walking in & out. No more than 2 concurrent sessions. Maybe more use of plenary instead? Also 5pm is too late to run last session
- Interstate discussion most useful
- Best part of conference was visionary speakers and thous presenting well-researched, relevant work
- Really needed to structure the debates & discussion better
- Concurrent sessions continually ran overtime, so unfortunately some speakers weren't given full opportunity to present, which was disappointing.

**General Comments cont...**

- Scheduling of parallel sessions a bit problematic because of (a) insufficient time for discussions of presentations, and (b) disruptions caused by people coming and going between presentations within each 'workshop' session. Better to present these as integrated groups of papers where people are not encouraged to pick and choose within workshops
- Enough time for concurrent session speakers to do justice to their topic & time for Keynote speakers to take questions
- Program guide was very professionally produced. However, 'Speakers and Abstracts' section was only section one would refer to, and it was extremely incomplete.
- Would have liked more time for questions/answers
- More intimate spaces, room to talk and listen. Main auditorium sound is furry and very poor.
- Greater opportunity to ask questions. In some sessions no questions were permitted
- At least 45mins-1hr per session - more time between. Themes were good & sharing of knowledge, research, ideas was good but needs to be more than that.
- How can conferences lead to change, robust debate on policy changes etc
- Would be good to hear more from service users. I would have liked to hear a public housing tenant speak at opening
- Public Housing Tenant Rep on a board called 'PHFC' (Public Housing Customer Forum in SA). Made up of solely public housing tenants who are elected onto this board from their regional boards. Adelaide & suburbs has 5 regional boards with about 12-15 members on each board. We have great tenant participation and our trust (Housing Authority) gives us a fair hearing & we have a great working relationship with our housing minister
- Prison tacky for indigenous people - down right rude actually
- The concurrent sessions got out of control - gatekeepers at the entry doors had no idea that sessions had started & prevented people entering. Less sessions would have worked better
- Overall really well done. Had a great time!
- More selection criteria to focus speakers appropriately
- Rural & remote seems to get lost along the way - contractors, costs etc
- Perhaps this was not the right conference for me. I prefer conferences whereby I can take home with me the knowledge that I can put into my work and pass on to colleagues. A comment was made by another delegate at lunch was that 'the conference is all about academics presenting their research'.
- This is fine but without discussions. Where do we take this research? We are all aware that social housing is in crisis - but what can we do about this?
- I really enjoyed some speakers for their interest value & loved the Housing Ministers red shirt and his enthusiasm about WA
- Baby crying during opening ceremony - auditorium. Crying came from left door when facing stage. Disrupting
- Too many left early after lunch on last day. Need something to get them to stay