



## FACT SHEET

### EMERGENCY PLUMBING WORK IN REMOTE ABORIGINAL COMMUNITIES.

Properties located in a remote Aboriginal community and managed by the Department of Communities can have approved emergency plumbing repairs completed by a qualified environmental health representative.

Approved plumbing work includes:

- Replacement of leaking tap washers, spindles, handles and shower roses (except when additional plumbing work is required).
- Replacement of “P” and “S” traps under sinks, basins or troughs.
- Replacement of leaking hose taps and hose tap vacuum breakers.
- Replacement of leaking cistern inlets, outlet washers and valves.
- Capping of burst water mains and damaged waste pipes (or sanitary drain) to prevent a risk to human health, safety, or a significant waste of water.
- Replacement of general covers, including broken inspection or gully mounds.
- Unblocking of waste pipes, drains, toilets, showers, basins, troughs, sinks and baths using plungers, flexible hand rods and or hand-held water hoses only.

To report other **URGENT** maintenance issues:



**Call 1300 137 677 (then press 8).**

To report **ROUTINE** maintenance or notify the Department of work completed:



**Email a completed Remote AHS Maintenance Reporting Form to**  
**Remote.AHS.Maintenance@communities.wa.gov.au**

To be reimbursed for the cost of consumables, the following must also be submitted in addition to a completed Remote AHS Maintenance Reporting Form:

1. Tax Invoice (containing the following information).
  - a. Property Address (House/Lot Number, Street Name).
  - b. Community Name.
  - c. Itemised consumables.
2. Supporting documentation, eg. warranty documents.



For further information, visit the [Department of Communities](https://www.communities.wa.gov.au) website.